



**MARSHAL**

**100** days  
**%**  
**Guarantee**



## Marshal Road Hazard Warranty Program

### 1. What is Road Hazard Warranty?

Many consumers might experience road hazard damage and a tire failure when driving as a result of puncture, bruise, impact break, burst caused by pot hole, nails, glasses, kerb hitting and so on.

To support our consumers in these cases, Marshal guarantees 100 days Road Hazard Warranty since the day when consumers purchased Marshal tire at the designated retail shop.

Marshal will open the route widely for consumers to drive safely and confidently without any concern of tire failure and for customers who treat Marshal tires to attract more valuable consumers repetitively to their retail shop.

### 2. Road Hazard Warranty

100 days from the day consumers purchased Marshal Branded tires  
(Consumers must keep tire purchasing invoice when required to show it)

### 3. Warranty covered products

All kinds of Marshal branded PCR/SUV/MPV for 17inch and above  
But not including racing tire and AT/MT for off road use, commercial use



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## 2. Road Hazard Warranty Period

- 1) 100 days from the day consumers purchased Marshal Branded tires (Consumers must keep tire purchasing invoice when required to show it)
- 2) Within 10,000km from date of purchase.
- 3) Service should be done at Marshal appointed authorise retailers.

## 3. Warranty covered products

- 1) All kinds of Marshal Branded PCR, SUV and MPV, but not including AT/MT for off road use, commercial use
- 2) Marshal RHW covered all Marshal Branded tire for sizes 17 inch and above.

## 4. How to register Road Hazard Warranty

- 1) Consumers must keep purchasing invoice imprinting purchasing date for the evidence .
- 2) Just in case that tire fails within 100 days when Marshal guarantees Road Hazard Warranty, consumer must show the invoice to the retail shop at which consumer purchase Marshal branded tires and get the right decision from the retailer whether or not damage will be repairable or replaced as a new tire.
- 3) Service shop will be reimbursed within 1 month by our distributor who delivers Marshal tire if retailer can present our distributor the evidence on which service already was taken.
- 4) Tires valves and all labour charges are not covered under the Marshal RHW (removal, fixing and balancing of tire)

## 5. Cases not cover under Marshal Road Hazard Warranty Program:

- 1) Mainly used for industrial sites, Construction sites, Farm uses, competition and race use
- 2) For the use for off-road driving, especially AT/MT products will not be covered
- 3) Vandalism will be denied (just in case consumer impair tire on purpose)
- 4) Improper air inflated tires and/or misalignments
- 5) Over the warranty period (over 100 days from date of purchased)
- 6) Over the warranty mileage (over 10,000km from date of purchased)
- 7) Fail to prove the purchase (not to keep the original purchasing invoice)
- 8) Tire already worn out to 2/32" (1.6 mm of anti skid depth)



Date : 23rd Dec 2019

# 1 YEAR UNCONDITIONAL WARRANTY

**FOR RYDANZ all RUN-FLAT and 18" & Above PCR & SUV tyres**

RYDANZ tyres is offering you "1 Year Unconditional Warranty" on RYDANZ ALL RUN-FLAT tyres and 18" & Above PCR & SUV tyres if the tyre is solely due to following 3 items within 1 year from the date of end-user purchase.

- Tyre damaged because of an impact
- Non-repairable puncture
- Accidental damage

**This Warranty is not applicable to following items.**

- Any type of abuse or misapplication is not applicable for this Warranty.
- Repairable damage, serviceable damage, intentional damages, severe one side wear & misalignment wear will not be covered under this Warranty policy.
- Non-manufacturing defects of Run flat and Sat on Rim will not be covered under the Warranty.

**This Warranty is subject to following Terms & Conditions.**

- RYDANZ tyres under this Warranty will be replaced for non-manufacturing defects on pro-rata basis within a period of one year from the date of end-user purchase.
- Non-manufacturing defects covered, which make the tyre unserviceable, are : Concussion, Bead Failure, Non-repairable through cuts.
- This Special Warranty expressly excludes incidental or consequential damages or any injuries, whatsoever; and howsoever caused.
- All applicable taxes, transportation and cost of mounting and balancing services shall be borne by the Purchaser on replacement with New Tyre.
- The claims if any received under this special Warranty will be processed and settled by the Company under the Claims.
- Procedure and the decision of the Company will be final and binding on the purchaser.
- The tyres covered under this Warranty will be replaced on pro-rata basis based on tread wear.
- The claim under this policy shall be subject to verification of original proof of purchase with duly filled, signed and registered online in [www.kaishen.com.my](http://www.kaishen.com.my).
- The Warranty does not provide compensation for any direct or indirect losses, damages incurred on account of tyre failure or any expenses towards tyre mounting & demounting, alignment, balancing etc.
- This Warranty is only for the product under complaint.
- The Warranty is applicable to the first owner of the product.
- The Warranty is not covering 17 inches and below PCR and SUV tyres.
- The company of RYDANZ tyres reserve the right to change or modify the terms and conditions of aforesaid Warranty policy without having any obligation or prior notice.

**KAI SHEN MARKETING SDN BHD**

SOLE DISTRIBUTOR FOR RYDANZ TYRES IN MALAYSIA