

## **BATTERY WARRANTY CONDITIONS**

- The warranty covers services by our Authorized Automotive Battery Dealer. This warranty card, together with the receipt be presented when servicing is required.
- This warranty card is irreplaceable in the event of loss.
- This warranty is valid only in Malaysia.
- Normal user – based on 5,000km driven every 8 weeks  
Heavy user – based on 5,000km driven every 3 weeks

### **WARRANTY PERIOD: ( FROM DATE OF PURCHASE )**

- Petrol vehicles – 12 months\* or 25,000 KM , whichever comes first  
*\*Online registrations are entitled to an additional 3 months warranty*
- Diesel vehicles – 6 months or 20,000 KM , whichever comes first
- e-Hailing / Taxi / Limousines / Bus / Minibus / School Bus / Factory Bus / Trucks / Commercial Vehicles / NGV Gas Vehicles – 6 months or 20,000 KM , whichever comes first

### **COMPENSATION RATE:**

- 1- 6 Months (100%), 7 - 9 Months (70%), 10 - 12 Months (50%)

### **WARRANTY FOR REPLACEMENT BATTERY**

- The warranty period of the replacement battery will be computed as the warranty period of the original battery purchased, less the consumed service life of the original battery.
- Battery replacement shall not exceed more than one unit during the warranty period.

### **WARRANTY LIMITATIONS / EXCLUSIONS:**

- This warranty, however, does not cover:
  - (a) Damage due to negligence / abuse / mishandling / accidents / explosions / jumpstart / fire / floods / acts of nature / overcharging / undercharging due to faulty charging, alternator of electrical system of the said vehicles / shorting from external source / cracking on battery casing due to dropping or knocking.
  - (b) Prolonged battery storage resulting in battery failure. (Above 6 months).
  - (c) Any incidental or consequential damages arising from failure of battery.
  - (d) Battery of lower capacity and / or smaller size is used, than recommended by the manufacturer, will void the warranty.
  - (e) The battery has been altered, modified or misused other than its original design and purpose.
  - (f) The battery has been transferred to another vehicle.
  - (g) The battery has been tampered within any manner or misused.
  - (h) Malfunctioning of your car's recharging and electrical system.
  - (i) The battery casing breakage due to above reasons.
  - (j) The battery Serial Number sticker is damaged.