

BATTERY WARRANTY CONDITIONS

- The warranty covers warranty services provided by our **Authorized Automotive Battery Dealer**.
- Proof of purchase (invoice or valid proof of purchase) must be presented when warranty service is required.
- This warranty is valid **only in Malaysia**.
- **Normal User:** Based on approximately 5,000km driven every 8 weeks
Heavy User: Based on approximately 5,000km driven every 3 weeks

WARRANTY PERIOD: FROM DATE OF INSTALLATION

- **12 months or 25,000 KM** , whichever comes first, for all battery.
- Customers who complete the **online warranty registration within 30 days from the date of purchase** at <http://kaishen.com.my/warranty-registration-mf-power/> will receive an **additional 3 months warranty**, extending the total warranty period to **15 months or 25,000 km**, whichever comes first.

Online registration must be completed within the required registration period to qualify for the additional 3-months warranty

COMPENSATION RATE:

- 1- 6 Months (100%), 7 - 9 Months (70%), 10 - 12 Months (50%)
- For AGM & EFB battery, more than 12 months (40%)

WARRANTY FOR REPLACEMENT BATTERY

- The warranty period of the replacement battery will be computed as the warranty period of the original battery purchased, less the consumed service life of the original battery.
- Battery replacement shall not exceed more than one unit during the warranty period.

WARRANTY LIMITATIONS / EXCLUSIONS:

- This warranty, however, does not cover:
 - (a) Damage due to negligence / abuse / mishandling / accidents / explosions / jumpstart / fire / floods / acts of nature / overcharging / undercharging due to faulty charging, alternator of electrical system of the said vehicles / shorting from external source / cracking on battery casing due to dropping or knocking.
 - (b) Prolonged battery storage resulting in battery failure. (Above 6 months).
 - (c) Any incidental or consequential damages arising from failure of battery.
 - (d) Battery of lower capacity and / or smaller size is used, than recommended by the manufacturer, will void the warranty.
 - (e) The battery has been altered, modified or misused other than its original design and purpose.
 - (f) The battery has been transferred to another vehicle.
 - (g) The battery has been tampered within any manner or misused.
 - (h) Malfunctioning of your car's recharging and electrical system.
 - (i) The battery casing breakage due to above reasons.
 - (j) The battery Serial Number sticker is damaged.